

Vodafone Traveller – RED Plans

- 1. Migrate to our Vodafone Traveller ('Traveller') and benefit from a Daily bundle consisting of minutes to call Malta, receiving calls, SMS to send to anywhere, Internet on Your Mobile whilst abroad within the 'Traveller countries' (Term 6).
- 2. You may subscribe to Traveller as from the 29th June 2012. The new revamped Traveller will start applying from the 1st June 2017.
- 3. Who can subscribe: Applicable for those of you subscribed to RED Plans (<https://www.vodafone.com.mt/red>) mainly RED Basic, RED and RED Premium, RED. Traveller is also applicable to RED Business Plans (<https://www.vodafone.com.mt/tc-business>) mainly RED Business Bronze, RED Business Silver, RED Business Gold, and RED Platinum.
- 4. **How to subscribe:**
 - 4.1. Call 247, visit one of our retail stores (<https://www.vodafone.com.mt/vodafonestores>) or contact your account executive.
 - 4.2. Upon subscribing to Traveller, your Roaming tariff shall be migrated to Traveller within 24 hours.
- 5. **Vodafone Traveller Add-On:** Upon subscribing to Traveller, you shall thereafter be charged a **Daily Fee** to benefit from a **daily** bundle of minutes to call Malta, receiving calls, SMS to any destination, Internet on Your Mobile whilst abroad in the 'Traveller Countries' (Term 6).
 - 5.1. The applicable **Daily charge** when Traveller Countries is that of:
 - 5.1.1 Zone 3 - **€6 per day** will apply when in Traveller Countries in Term 6.3.
 - 5.2. The daily bundle (the '**Daily Bundle**') applicable when in Zone 1 and Zone 2 Traveller Countries listed in term 6.1 and term 6.2 shall be as per the table below:

Plans	Daily Bundle	In-Bundle Compensation
RED Basic/RED Business Bronze/RED Business Silver	- 60 minutes to Maltese numbers - 60 FREE SMSs to anywhere - 60 MB - FREE incoming calls	Voice:- per second
RED/RED Business Gold	- 100 minutes to Maltese numbers - 100 SMSs to anywhere - 100MB - FREE incoming calls	SMS:- per SMS
RED Premium/ RED Business Platinum	- Unlimited minutes to Maltese numbers - Unlimited SMSs to anywhere - 150MB - FREE incoming calls	Data:- per Byte

- 5.3. A recurring daily bundle (the '**Recurring Daily Bundle**') is applicable when in Zone 3 Traveller Countries listed in term 6.3 below, and shall include the following allowances:

Plans	Recurring Daily Bundle	In-Bundle Compensation
RED Basic/RED Business Bronze/RED Business Silver	<ul style="list-style-type: none"> - 100 minutes to Maltese numbers - 100 SMSs to anywhere - 100 MB - FREE incoming calls 	Voice:- per second
RED/RED Business Gold	<ul style="list-style-type: none"> - 100 minutes to Maltese numbers - 100 SMSs to anywhere - 100MB - FREE incoming calls 	SMS:- per SMS
RED Premium/RED Business Platinum	<ul style="list-style-type: none"> - Unlimited minutes to Maltese numbers - Unlimited SMSs to anywhere - 150MB - FREE incoming calls 	Data:- per Byte

- 5.3.1 **Auto-renewal of the Recurring Daily Bundle:-** Once any one of the allocated allowances in your Recurring Daily Bundle is consumed, a new Recurring Daily bundle will be applied against a charge of €6. The Recurring Daily Bundle may recur up to ten (10) times per day, where each time you will be allocated a new Recurring Daily Bundle. No allocations shall be carried forward from one recurrence to another, and/or from one day to another.
- 5.4. **Traveller Out of Bundle Rates:-**
Any usage beyond what is provided in the Daily Bundle shall be charged at the below Out of Bundle Rates:
 - 5.4.1 Out of Bundle Rates applicable to Zone 1 and 2 Traveller countries listed in term 6.1 and term 6.2 below shall be charged as follows:-

Service	Rates
Calls to Zone 1 countries, Zone 2 countries and to Maltese numbers	€0.25c per minute
Calls to Zone 3 countries and to non-Traveller countries	€1.85c per minute
SMS to anywhere	€0.05c per SMS

Data €0.10c per MB

MMS €0.23c per MMS

- 5.4.2 The Out of Bundle rates applicable to Zone 3 Traveller countries listed in term 6.3 below shall be charged once the Recurring Daily Bundle has recurred for ten (10) times in one day. The Out of Bundle rates are as follows:-

Service	Rates
Calls to Maltese number	€0.40c per minute
SMS to anywhere	€0.30c per SMS
Data	€0.15c per MB
Calls to non-Maltese numbers	€1.85c per minute

- 6. Traveller Countries:-**

- 6.1 Zone 3 Traveller at **€6.00/day per recurrence** is available in: Albania, Anguilla, Antigua, Argentina, Aruba, Australia, Barbados, Bermuda, Bonaire, Brazil, British Virgin Islands, Canada, Cayman Islands, Chile, China, Colombia, Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, El Salvador, Faroe Islands, Fiji, FYROM – Macedonia, Ghana, Grenada, Guatemala, Guernsey, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Jamaica, Japan, Kenya, Lesotho, Mexico, Montenegro, Mozambique, New Zealand, Nicaragua, Panama, Papua New Guinea, Paraguay, Peru, Puerto Rico, Qatar, Russia, Samoa, Serbia, Singapore, South Africa, St. Lucia, St. Vincent, St. Kitts and Nevis, Suriname, Tanzania, Thailand, Tonga, Trinidad & Tobago, Turkey, Turks & Caicos, UAE, Uruguay, USA, US Virgin islands, Vanuatu.

- 7. Traveller Add-On is not applicable when:**

- 7.1. Travelling in any country not listed in any country mentioned in Term 6 above. Visit the Pay Monthly World Rates (<https://www.vodafone.com.mt/ratesbycountry>) for more information on the applicable rates for any other country not mentioned in Term 6.
- 7.2. If a call is made to any premium or satellite number whilst roaming, the standard premium and satellite rates shall apply(<https://www.vodafone.com.mt/ratesbycountry>)
- 7.3. If travelling at Sea (example: cruise liners and ferries), the standard Maritime Roaming rates (<https://www.vodafone.com.mt/maritimeroaming>) will apply.

- 8. Additional Traveller Information:-**

- 8.1. You will incur the Daily charge as per term 5.1 above upon receiving or making a call, sending an SMS or upon commencing a data session whilst roaming with Traveller in any country mentioned in term 6 above.
- 8.2. The Daily Charge and Daily Bundle will be applied on a per day basis and shall be calculated with reference to Central European Time (from 00:00 till 23:59 CET). A Daily Rate and a Daily Bundle will be applied each time you travel in different Traveller Zones in a day. Unused minutes, SMS and Data cannot be carried over to the next day.
- 8.3. No bill shock preventor or data roaming notification is available on Traveller. The bill shock preventor/data roaming notification is available on the default Pay Monthly Vodafone World Rates (<https://www.vodafone.com.mt/ratesbycountry>)
- 8.4. Short codes and rates on Traveller will be as follows:

Number	Rating	Remarks
---------------	---------------	----------------

+35680049999	Free of charge	Tariff information services
1189 and 118	Consumed from Bundle	Directory Services
99190 and 356050999190	Consumed from Bundle	Info Services
909	Consumed from Bundle	Mailbox
+35699999247	Free of charge	Call Centre

- 8.5. All charges deriving from Traveller include VAT but exclude any other applicable taxes, unless otherwise explicitly stated.
- 8.6. To Opt-out of Traveller: To switch to the default Pay Monthly Vodafone World Rates (<https://www.vodafone.com.mt/ratesbycountry>) free of charge, call 247 or visit one of our retail outlets (<https://www.vodafone.com.mt/vodafonestores>)
- 8.7. The charges as published on www.vodafone.com.mt will apply to customers who have opted in to Traveller and use their phone when roaming on Vodafone or Vodafone approved networks in eligible countries as published on www.vodafone.com.mt. Vodafone reserves the right to change the countries and/or networks from time to time for commercial or geopolitical reasons; such changes will happen without notice and it is the customer's responsibility to check prior to travel.
- 8.8. Customers opted in to Traveller can decide to purchase roaming data services from third party operators. While roaming customers may connect to a network other than Vodafone's preferred network in the particular country, provided that Vodafone has a roaming agreement in place with the operator. If they have purchased an alternative data roaming service, Traveller customers must contact Vodafone customer care to activate access to the network if that Network is not a Vodafone approved network. The customer must also manually switch their phone to this alternative network. If a customer has requested to be moved to a non-Vodafone or non-Vodafone preferred network for their data services, they will need to manually switch back to the Vodafone or Vodafone preferred network if they wish to avail of the Traveller pricing for their voice calls and texts. If a customer does not manually switch back to the Vodafone or Vodafone preferred network they will not be able to avail of the Traveller and related rates. In these circumstances the Customer will be charged at the default EU pricing rate for calls and texts made on the alternative network. These prices are published on www.vodafone.com.mt
- 9. **General Terms:**
 - 9.1 Our Quality of Service term (<https://www.vodafone.com.mt/tc-general#qualityofservice>), your respective Red plan terms and conditions, and any other relevant terms and conditions shall apply.
 - 9.2 Call our Customer Care on 247, send an email on <mailto:247.mt@vodafone.com> or visit one of our retail outlets (<https://www.vodafone.com.mt/vodafonestores>) for further info.
 - 9.3 We may suspend indefinitely or for a definite period, amend/delete or terminate these terms and conditions at any time (collectively 'Modifications') for any valid reason, by giving you a 30 day prior written notice with the proposed Modifications. You may opt-out from using Traveller without incurring any charges should you disagree with the Modifications during the 30 day period, provided that you inform us of your decision to this effect.

- © V.17.6

