

# Speed Guide for our RED Unlimited Lite Plan

This speed guide is for RED Unlimited Lite Pay monthly plan launched on the 10<sup>th</sup> January 2019, for the avoidance of any doubt this speed guide does not apply for any other Pay Monthly plan tariff. The Speed Guide for informational purposes only and its aim is to give you a clearer explanation on the speed experience of RED Unlimited Lite Plan. Remember that the actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage and if you are roaming

For the details about the RED Unlimited products kindly visit page [Here](#)

We've put together a table showing you the experience you may have during different types of activities you might have whilst using mobile data:

1. With **RED Unlimited Lite** at up to 2Mbps speeds you can stream music and watch standard definition video, make a video call, browse the internet and catch up on social media.

Activity	Data at Streaming Speed at up to 2Mbps with the RED Unlimited Lite
Web browsing	Content may be a little slower to load
Music streaming (eg Spotify)	Streaming music is unaffected, some in-app images/artwork may be a little slower to load
Social media (eg Facebook)	Content may be a little slower to load.
Streaming Standard Definition (SD) video (eg youtube)	Video may be slower to start playing and images/artwork may be slower to load
Streaming High Definition (HD) video (eg Netflix)	Incompatible and most video services will automatically default to SD quality
Streaming video at Ultra High Definition (UHD 4K & 8K)	Incompatible hence videos may not play and most video services will automatically default to SD quality
Gaming on your mobile	Incompatible, downloads would buffer and experience would be poor.
Virtual Reality & Authentic Reality on your mobile	Incompatible, downloads would buffer and experience would be poor.
Downloading apps and files	Apps and files may be slower to download

**Tethering**

Tethering is suitable for single use only. If multiple devices are running together, videos will most likely be restricted to SD, may be slower to load and/or buffer and web pages and content may be slower to load. This is applicable for all RED Unlimited plans

Your experience may degrade on larger-screen tablets, when compared to a smaller-sized mobile phone or tablet.