

Vodafone MIX 2000 Units

1. The Vodafone MIX 2000 Units is offered by Vodafone Malta Limited ('we') to its new and existing prepaid customers ('you') under these terms and conditions ('Specific Terms and Conditions').
2. You may subscribe to **the Vodafone MIX 2000 Units** ('MIX 2000'/the 'Plan') as from the 1st November 2018. This version of the Specific Terms and Conditions is applicable as from 1st November 2018.
3. These Specific terms and conditions constitute a legally binding contract between you and us and must be read in conjunction with (i) [Vodafone General Terms and Conditions](#), (ii) [Vodafone Prepaid Plan Terms and Conditions](#) (iii) [Quality of Service term](#), (iv) [4G Service terms](#), and any other terms and conditions that might be referred therein. In the event of a conflict between any of the terms, the applicable precedence shall be the order in which the terms are mentioned in this term 3 (highest level of precedence first, provided that these Specific Terms and Conditions have the highest level of precedence)..

4. Vodafone reserves the right to limit the number of the Plans offered to a single person/legal entity.

5. The MIX 2000:

5.1 All rates and charges quoted below are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable. Unless provided otherwise, this also applies to the Credit Left in your account as set out in term 7 below, which means that the actual amount added to your account will be the amount quoted below deducted the excise tax or any other tax which may be applicable.

5.2 You can benefit from the MIX 2000 upon successfully signing up by using one of the methods described in term 8.2 below, followed by successful top up with at least €30 or more. For the avoidance of any doubt, the MIX 2000 Plan can be only purchased upon successful top up with at least €30 or more. This means that you cannot purchase the MIX 2000 Plan from your credit, including the Credit Left in account in accordance with the term 6 below.

6. MIX 2000 benefits:

6.1 When benefiting from MIX 2000 you will get the following:

Vodafone MIX 2000 Units: Minutes/SMS/Internet on your Mobile	2000 Units of Any Network Local Minutes/Any Network Local SMS/Internet. 1 unit = 1 SMS or 1 Minute or 1MB + Credit left in main account depending on the topped up amount The Units can also be used whilst roaming in EU to call to any local or EU number/send SMS to any local or EU number/use data allowance
Credit Left in account	Upon successful top up the amount of € 28 will be deducted and the following amounts will be left in your account: €2 left if topped up with €30* €22 left if topped up with €50 *the €2 Credit left is inclusive of VAT and excise tax

Extra Units - My Vodafone Account	Get an Extra 2000 Units when logged in and topping up from My Vodafone Account on My Vodafone App or Web page
*As from the 15th of January 2019 Customers joining onto this Vodafone MIX 2000 Plan will benefit from free 2GB every time they top-up. The data can be used in Malta and in EU. Please note that any unutilized data will roll over and accumulate in the event that you top-up within the 28 days validity. Data will be first consumed from the 2GB Data Bundle and then from the Units given with MIX 2000. To benefit from this promo, you would need switch to the Vodafone MIX plan, opt-in to MIX 2000 and then Top-Up with €20 or more. This promotion is available till the 28th February 2019, unless extended by us.	

6.2 The Units provided in MIX 2000 Plan are valid for 4 weeks (for the avoidance of doubt, 28 days) and any unutilised Units shall be carried forward if you top up with at least € 30 within the 4 weeks' window. The Units carried forward will be accumulated until you stop benefiting from MIX 2000 as further described in term 7.4 below. Vodafone reserves the right to stop the accumulation of Units in accordance with term 11.2 below.

6.3 Any remaining Units shall not be carried forward and shall be forfeited if you unsubscribe or move to other REMIX plan or any other prepaid plan or if the top-up is done after expiry of the 4 weeks' window. Upon the expiration of the 4 weeks' period you will receive an SMS notification whereby we inform you that the MIX 2000 Units have expired. For the avoidance of doubt this does not apply to the Credit left in your account and such Credit will not be forfeited.

6.4 If all the Units provided within MIX 2000 are used up prior to the expiration of the 4 weeks' period or once the MIX 2000 plan is not active and the Units are forfeited as per term 7.3 above, you shall be charged the following Out of Bundle rates:

Out of Bundle Rates (Local and EU)	Calls/SMS: €0.25c per minute to call any local network (mobile and fixed lines) €0.05c per SMS to any local network Data: €0.99 per 200MB valid for one (1) calendar day will be applicable. Any remaining unutilised MBs shall not be carried forward upon the expiration day time-window, for the avoidance of doubt it is valid from 00:00 to 23:59 of the same day when the charge is triggered. This Out of Bundle rate will commence once all the data allowance within the Plan is consumed and will continue to recur until a totality of 6.25GB. Any data above this limit will be charged at the rate of 2c/M, unless you purchase an Add-On Bundle in accordance with term 9 below.
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6.5 You can monitor your usage by sending a blank SMS to 16290 from your mobile phone free of charge. You are hereby being advised that this only serves as guidance as it may not always be accurate. Therefore, should you exceed the Units allowed in your Plan, you will still be liable for all access charges.

6.6 Roaming. You can benefit from MIX 2000 whilst roaming in the EU the same way as described in this term 7. The EU roaming benefits provided with this Plan are subject to the Fair Use Policy in line with the EU Regulations further explained under Term 14.2 of General Terms and Conditions. Refer to Rates by Country for more information on charges when roaming outside of the EU. (<https://www.vodafone.com.mt/non-eu-topup>)

7. How to benefit from MIX 2000:

7.1 In order to benefit from MIX 2000, you need to:

7.1.1 Successfully sign up by using one of the methods described in term 8.2 below

7.1.2 Successfully top up your account with at least €30 or more.

7.2 How to sign up to MIX 2000:

by logging in to My Vodafone Account using [My Vodafone App](#).
OR
by logging in to My Vodafone Account using My Vodafone Web
Sign **OR**
up Sending a SMS to 16200 from the Mobile number you wish to subscribe, writing
MIX2000
OR
Visit one of our retail [stores](#) or call us on 247 from your handset.

7.3 Upon signing up to MIX 2000, we shall send you a verification SMS confirming your successful subscription. You will be automatically switched on to MIX 2000 upon such confirmation.

7.4 Upon subscribing to MIX 2000 and topping up as described in term 8.1, you will automatically lose any unused benefits that you were benefitting from your previous plan.

7.5 In the event that you use your mobile handset before receiving the SMS notification confirming your successful subscription and prior to topping up with up at least €30 or more to MIX 2000, you shall automatically be charged according to the plan you would be subscribed to prior to this subscription.

7.6 The MIX 2000 Units will be assigned once a successful top up with at least €30 or more is completed.

7.7 You will benefit from MIX 2000 each time you top up of € 30 or more, unless you unsubscribe in accordance with term 9 below.

7.8 The MIX 2000 Units will be assigned once a successful top up with at least €30 or more is completed. If the top-up is done by logging in your My Vodafone Account on My Vodafone App or My Vodafone Webpage you will benefit from 2000 Extra Units above the standard 2000 Units. For avoidance of doubt, should you top up by any other method which is not through My Vodafone App or My Vodafone Web Top Up (i.e. My Vodafone App or Web but not logged in/using a Top-up voucher/ATM etc.) you will only be assigned the MIX 2000 Units, and no Extra Units will be assigned.

8. How to unsubscribe from MIX 2000:

Unsubscribe Send an SMS with ' **STOPMIX2000**'

8.1 You may unsubscribe from MIX 2000 at any time without forfeiting the unused benefits until the original expiry date. However, should you subscribe to another plan whilst benefitting from MIX 2000, the MIX 2000 Units will be forfeited as explained in term 9.2 below.

8.1 You may only benefit from one (1) prepaid plan at a time. If you decide to subscribe to any other prepaid plan offered by us or to any Top Up and Get plan or add-on bundle that is not compatible with this MIX 2000, whilst being subscribed to this Plan, you shall automatically stop benefiting from the MIX 2000 and you will lose any unused MIX 2000 Units.

8.1 If you decide to purchase a different REMIX Plan prior to the expiration of your current MIX 2000, the remaining unused Units/Shake Bundle of your current MIX 2000 will be lost.

- **9. Additional Add-On Bundles ('Add-Ons') available with MIX 2000**

9.1 All charges deriving from these Add-Ons are inclusive of VAT but exclude any other additional tax.

9.2 The Add-Ons in term 9.5 below can be purchased and stopped by one of the below methods:

9.2.1 By sending a FREE SMS to 16200 with the text indicated in the respective columns as per term 9.5 below OR

9.2.2 From the My Vodafone App OR

9.2.3 From the My Vodafone section on our website OR

9.2.4 By visiting one of our retail stores OR

9.2.5 By calling us on 247 from your handset

9.3 Add-Ons will automatically recur upon expiry date of validity period and upon payment.

9.4 Add-Ons are not limited to one purchase and Add-On Bundles can be purchased as many times as required.

9.5 The below Add-On is available with the MIX Plan, any other internet add-ons not mentioned below are not available with the MIX 500:

Add-On Bundles	Validity	Price	To Buy	To Stop
500MB	Every 28 days	€5	500MB	STOP500MB
1GB	Every 7 days	€5	1GB	STOP1GB
3GB	Every 28 days	€15	3GB	STOP3GB

9.6 You may opt out of the Add-Ons at any time. Upon opting out, the Add-On shall not recur after the validity of the Add-On expires. For the avoidance of any doubt, once opted out, you shall not forfeit any remaining benefits from the Add-On throughout the respective validity period.

9.7 If the benefits within the Add-Ons are used up prior to the expiration of the respective validity period, you may opt to purchase another Add-On through the methods described in term 9.2.

9.8 Any remaining benefits from your Add-On will not be carried forward upon the expiration of the respective Add-On time-window.

- **10. General Information on this Plan**

10.1 When you subscribe to this Plan, you are automatically accepting to adhere to these Specific Terms and Conditions.

10.2 We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these terms and conditions at any time (collectively the 'Modifications'), by giving you a 30 calendar days' prior written notice with the proposed amendments/alterations or stating the reason for the Modifications thereof. Should you disagree with the proposed Modifications during the 30-day time-period, you shall have the right to opt-out from your Tariff Plan by informing us of your decision to this effect without incurring any penalties for early termination of your Tariff Plan, as may be applicable. Your continued use of the service after the expiration of the 30-day time-period signifies your acceptance of any amendment.

10.3 From time to time we may modify the standard settings and/or features of your Plan to offer an additional value. Such changes might include increasing your data, voice or text allowances or improving your connectivity speeds. In case that such changes are approved and considered to be inherently beneficial by the Malta Communication Authority in accordance with applicable laws, we will inform you about the changes by giving you a 1-day prior notice and term 11.2 above will not apply.

10.4 If you are using a Blackberry® Easyphone, you need to subscribe to a Blackberry® license fee of €2, inclusive of VAT payable every 30 days. This license fee will allow you to access internet from your Blackberry device. To purchase the Blackberry® license fee, you must send a free SMS to 16200 with the word 'BB'. Upon purchasing the license fee, you shall automatically be charged €2 every 30 days, which amount will be deducted from your mobile credit. Should you wish to stop purchasing the Blackberry® license fee, you must send a free SMS to 16200 with the word 'STOPBB'.

10.5 You are advised to visit our [website](#), call our Customer Care on 247, send us an email on 247.mt@vodafone.com or visit one of our retail outlets, to purchase or learn more about this Plan.

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