



Vodafone POP Talk Plan

1. The **Vodafone POP Talk Plan** is offered by Vodafone Malta Limited ('we') to its new and existing prepaid customers ('you'). Vodafone reserves the right to limit the number of Vodafone POP Talk Plan offered to a single person/legal entity.
2. You may subscribe to the Vodafone POP Talk Plan ('POP Talk'/the 'Plan') as from the **30th November 2015**.
3. The rates and charges quoted below are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable.
4. Upon payment of **€14.40**, you can take advantage from the benefits in term 5 below. This is **valid for 4 weeks** (for the avoidance of doubt, **28 days**), and any remaining unutilised MBs or SMSs or minutes shall not be carried forward upon the expiration day time-window.
5. POP Talk gives you the following benefits (the 'Bundle'):

Vodafone POP Talk	
Minutes and SMS	<p>100 units to call or SMS any local mobile and fixed numbers on any local network (1 unit = 1 SMS or 1 Minute) at any time. The units can also be used to call/SMS Maltese and EU numbers whilst roaming in EU.</p> <p>Promo Offer: As from the 27th July 2016, the 100 units provided for with the Plan may also be used when in Malta to call or SMS EU numbers. The Promo Offer is valid until the 31st March 2017.</p> <p>AND</p> <p>Unlimited calls to all local Vodafone numbers, that may be consumed ANYTIME throughout the duration of the Plan.</p>
Internet on your Mobile	50MB of Internet on your mobile @ 4G speeds to use when in Malta and when travelling in EU
Beneficial Out of Bundle Rates	<p>10c per minute to call any local network (mobile and fixed lines) 10c per SMS to any local network</p> <p>Promo Offer: As from the 27th July 2016 the rate of €0.10c per minute and €0.07c per SMS shall apply to call and SMS mobile and fixed EU numbers, whilst in Malta. The Promo</p>



	<p>Offer is valid until the 31st March 2017 unless extended from our side.</p> <p>€2 per 100MB. This Out of Bundle rate will commence once all the local data allowance within the Plan is consumed and will continue to recur until a totality of 3.2 GB. Any data above this limit will be charged at the rate of 10c/MB (Minimum charge: €0.10c per connection), unless you purchase an Add-On Bundle in accordance with term 8 below.</p>
EU Roaming out of bundle rates	<p>10c per minute to call any Maltese or EU mobile/fixed number 10c per SMS to any any Maltese or EU mobile number</p> <p>€2 per 100MB. This Out of Bundle rate will commence once all the data allowance within the Plan is consumed and will continue to recur until a totality of 4.85 GB. Any data above this limit will be charged at the rate of 10c/MB (Minimum charge: €0.10c per connection).</p>

Rates for Other Services with Vodafone POP Talk	
Calls/SMSs to Premium Rate Number (Local and International)	<p>Charged outside of your call minutes/SMS Bundle Premium Call Rate = fixed line call rate + premium rate of the call Premium SMS Rate = charged at the premium rate For more info on premium rates visit: www.mca.org.mt/sites/default/files/pageattachments/PRSDDecision_052014.PDF</p>
Video Calls	<p>Not consumed from your Bundle. €0.25c to any local number.</p>

6. Bonus Units Reward ('Reward') as from 1st February 2018:

6.1 Every time POP Talk is successfully **repurchased automatically** every 28 days, you shall automatically be awarded an extra **50 units to call or SMS** any local mobile and fixed numbers on **any local network** (1 unit = 1 SMS or 1 Minute) **at any time**. The units can also be used to call/SMS Maltese and EU numbers whilst roaming in EU. For the avoidance of doubt, the Reward shall NOT be assigned if POP Talk is manually repurchased before the 28-day time-window.



6.2 Promo Offer: As from the 1st February 2018, the Reward provided for with the Plan may also be used when in Malta to call or SMS EU number. The Promo Offer is valid until the 31st March 2018.

6.3 The Reward may be used within 28 days from when they are awarded to you. For the avoidance of doubt, upon the expiry of the 28-day time-window, you shall automatically lose any remaining/unused credit.

7. How to Subscribe and Unsubscribe to POP Talk:

7.1 Different ways to purchase the Plan:

EITHER by sending a **FREE SMS to 16200** from the mobile number you wish to subscribe

Subscribe	Send an SMS with ' TALK '
Unsubscribe	Send an SMS with ' STOPTALK '

OR

Visit one of our retail [stores](#) or call us on 247 from your handset.

OR

Purchase POP Talk from the [My Vodafone section](#) on our website.

OR

Purchase POP Talk from the [My Vodafone App](#).

7.2 If you purchase POP Talk via SMS, payment shall automatically be deducted every 4 weeks from your mobile credit.

7.3 If you purchase POP Talk via any other means other than by SMS (see term 6.1 above), you may choose to have the cost of POP Talk deducted from your mobile credit or debited from your bank account.

7.4 POP Talk recurs every 4 weeks and thus an automatic purchase will occur every 4 weeks.

Any unsuccessful payments shall result in automatically stopping to benefit from POP Talk until you top-up your mobile or bank account with sufficient funds.

7.5 You may unsubscribe from POP Talk at any time without forfeiting the unused benefits until the original expiry date. However, should you subscribe to another plan whilst you have the POP Talk benefits, the POP Talk benefits will be forfeited as explained in Term 8.4 below.

8. POP Talk Details:

8.1 Upon subscribing to POP Talk, we shall send you a verification SMS confirming your successful subscription. You shall be automatically switched on to POP Talk upon successful subscription.

In the event that you use your mobile handset before receiving the SMS notification confirming your successful subscription to POP Talk, you shall automatically be charged according to the plan you would be subscribed to prior to this subscription.



8.2 Upon the expiration of the 4 weeks you will receive an SMS notification whereby we inform you that the Bundle has expired. Any remaining benefits shall NOT be carried forward to the next period.

8.3 If all/part of the benefits within POP Talk are used up prior to the expiration of the 4 weeks period, you shall be charged according to the rates specified in term 5 above, only for those benefits that have been used up.

8.4 You may only benefit from one (1) plan at a time. You cannot subscribe to the below Prepaid plans, whilst benefiting from POP Talk:

- 8.4.1** Top up and Get plans (including Evenings and Weekends calls, Your Number 1, Talk Non Stop, All Day SMS);
- 8.4.2** Talk More plan;
- 8.4.3** Talk All Day plan;
- 8.4.4** Vodafone Hybrid plans (including RED Lite, RED Lite 1 year)
- 8.4.5** Other POP Plans (including POP Easy, POP Smart and POP Star)
- 8.4.6** Vodafone YU plan
- 8.4.7** Student Plan 2014-2015

8.5 Upon subscribing to POP Talk, you will automatically lose any unused benefits that you were benefitting from your previous plan

8.6 If you decide to subscribe to a Top Up and Get plan or to any one of the prepaid plans listed in term 8.4 above whilst being subscribed to POP Talk, you shall automatically stop benefiting from the POP Talk and will lose any unused benefits from the latter plan.

8.7 If you decide to purchase a different POP Plan prior to the expiration of your current POP Talk, the remaining unused units of your current POP Talk will be lost.

8.8 If you are using a Blackberry® Talkphone, you need to subscribe to a Blackberry® license fee of €2, inclusive of VAT payable every 30 days. This license fee will allow you to access internet from your Blackberry device. To purchase the Blackberry® license fee, you must send a free SMS to 16200 with the word 'BB'. Upon purchasing the license fee, you shall automatically be charged €2 every 30 days, which amount will be deducted from your mobile credit. Should you wish to stop purchasing the Blackberry® license fee, you must send a free SMS to 16200 with the word 'STOPBB'

8.9 You cannot benefit from POP Talk whilst roaming. Refer to the [general prepaid rates](#) for more information.

9. Additional Add-On Bundles ('Add-Ons') available with POP Talk

9.1 All charges deriving from these Add-Ons are inclusive of VAT but exclude any other additional tax.

9.2 The Add-Ons in term 9.5 below can be purchased and stopped by one of the below methods:

- 9.2.1** By sending a FREE SMS to 16200 with the text indicated in the respective columns as per term 9.5 below OR
- 9.2.2** By visiting one of our retail [stores](#) OR
- 9.2.3** By calling us on 247 from your handset OR



9.2.4 From the [My Vodafone section](#) on our website OR

9.2.5 From the [My Vodafone App](#)

9.3 Add-Ons will automatically recur upon expiry date of validity period and upon payment.

9.4 Add-Ons are not limited to one purchase and Add-On Bundles can be purchased as many times as required.

9.5 The Add-Ons:

Add-On Bundles	Validity	Price	To Buy	To Stop
300MB	Every 7 days	€3	300MB	STOP300MB
1GB	Every 7 days	€5	1GB	STOP1GB
3GB	Every 28 days	€15	3GB	STOP3GB
10GB	Every 28 days	€25	10GB	STOP10GB
Vodafone SMS bundle 500 SMS to a Vodafone numbers + 150MB	Every 7 days	€3	MSG	STOPMSG
Any Network SMS bundle 100 SMS to any local number + 150MB	Every 7 days	€3	TEXT	STOPTEXT
Fixed Minutes bundle 200 mins to any local fixed number	Every 7 days	€1	FIXED	STOPFIXED



Family and Friends bundle Unlimited calls & SMS to 5 Vodafone numbers	Every 7 days	€1.50	<i>TOP5</i>	<i>STOPTOP5</i>
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*This Add-On is a one-time purchase. For the avoidance of doubt, once you purchase 250MB, this shall not recur automatically every 24 hours.

9.6 You may opt out of the Add-Ons at any time. Upon opting out, the Add-On shall not recur after the validity of the Add-On expires. For the avoidance of any doubt, once opted out, you shall not forfeit any remaining benefits from the Add-On throughout the respective validity period.

9.7 If the benefits within the Add-Ons are used up prior to the expiration of the respective validity period, you may opt to purchase another Add-On through the methods highlighted in term 9.2

9.8 Any remaining benefits from your Add-On will not be carried forward upon the expiration of the respective Add-On time-window.

10. You can monitor your usage by sending a free blank SMS to 16290 from your mobile phone. You are hereby being advised that this only serves as guidance as it may not always be accurate. Therefore should you exceed the benefits allowed in your Plan, you will still be liable for all access charges. We shall however send you an SMS alert on your mobile phone when you reach your Bundle limit.

11. General Terms

11.1 Upon purchasing POP Talk you shall be deemed as having accepted to adhere to these terms and conditions.

11.2 Our [General Prepaid Terms and Conditions](http://www.vodafone.com.mt/tc-general#general) (www.vodafone.com.mt/tc-general#general), our [4G Services term](http://www.vodafone.com.mt/tc-general#4GServices) (www.vodafone.com.mt/tc-general#4GServices), our [Quality of Service](#) term and any other relevant terms and conditions shall also apply.

11.3 You are advised to visit our [website](http://www.vodafone.com.mt) (vodafone.com.mt), call our Customer Care on 247, send us an email on 247.mt@vodafone.com or visit one of our retail outlets, to purchase or learn more about this Plan.

11.4 We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these Tariffs and/or these terms and conditions at any time (collectively referred to as the 'Modifications') and for any valid commercial, technical or operational reason, by giving you a 30 day prior written notice with the proposed amendments/alterations or stating the reason for the suspension and/or termination thereof. Should you disagree with the Modifications during this time-period, you may terminate your service, by informing us of your decision to this effect, without incurring any penalties if applicable. If not, you shall be deemed as having accepted the Modifications.

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