



Vodafone YU 2019

1. The Vodafone YU 2019 Plan ('YU 2019 Plan'/the 'Plan') is a prepaid plan offered by Vodafone Malta Limited ('we') to its new and existing prepaid customers ('you') under these terms and conditions ('Specific Terms and Conditions').
2. You may subscribe to the Vodafone YU 2019 Plan as from the 27th September 2019. This version of the Specific Terms and Conditions is applicable as from 27th September 2019.
3. These Specific Terms and Conditions constitute a legally binding contract between you and us and must be read in conjunction with: (i) Quality of Service term, (ii) Vodafone General Terms and Conditions, (iii) [4G Terms and Conditions](#) and any other terms and condition that might be referred therein. In the event of a conflict between any of the terms, the applicable precedence shall be the order in which the terms are mentioned in this term 3 (highest level of precedence first). These Specific Terms and Conditions must be also read in conjunction with Vodafone Privacy Policy, Vodafone Traffic Management Policy and Acceptance Usage Policy.

4. Vodafone reserves the right to limit the number of the Plans offered to a single person

5. Who can subscribe:

5.1. The Vodafone YU 2019 Plan is offered exclusively to customers under the age of 25 years. In order to subscribe to this Plan, you need to provide us with evidence that you are under the age of 25 years old and we reserve the right to verify your age throughout the duration of your subscription. In case you fail to provide us with a sufficient evidence that you are younger than 25 years. In cases where it is determined that you are subscribed to this Tariff Plan/Options in breach of these terms and conditions, we reserve the right to migrate you from this Tariff Plan/Options to the default pre-paid tariff plan available at the time. You shall receive a prior notification stating that you have been migrated off this Tariff Plan/Option.

6. The Vodafone YU 2019:

All rates and charges quoted below are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable, unless provided otherwise.

6.1. You can benefit from the Vodafone YU 2019 Plan upon successfully signing up by using one of the methods described in term 7 below. Once you are signed up to the Vodafone YU 2019 Plan, you can activate the YU 2019/ YU+ 2019 (collectively 'YU Options'; each individually 'YU Option') upon successfully topping up and to avail yourself from the benefits described in the Table 1 below (depending on the top-up amount).

6.2. For the avoidance of any doubt, the YU Options are only triggered by the successful top-up and you cannot purchase any of YU Options from your credit, including the Credit Left in account as set out in Table 1 below.

Table 1: YU 2019/ YU+ 2019 Options benefits:

Benefits	YU 2019	YU+ 2019
Data (to be used in Malta and whilst in EU) when topping up with Easy Monthly Top-Up*	5GB	20GB
Data (to be used in Malta and whilst in EU) when topping up with any other method	2.5GB	10GB
Family and Friends Calls & SMS (to be used in Malta and whilst in EU)	Unlimited towards 2 Any-net Numbers	Unlimited towards 4 Any-net Numbers
Calls to Vodafone Mobile Numbers (to be used whilst in Malta)	200	Unlimited
SMS to Vodafone Mobile Numbers (to be used whilst in Malta)	200	Unlimited
SMS to Any other Mobile Number	-	Unlimited
Price of the Option	€8.99	€13.99
Validity Period	28 days	28 days
Top-Up Trigger	€10 Top-Up	€15 or more Top-Up



Credit in the main account	€0.63	€0.43
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(The amounts listed in this section are final, which means that the 4% excise tax has been already deducted from the topped up amount)

*For the avoidance of any doubt, you will get an extra 2.5GB and extra 10GB on the YU 2019 and YU+2019 respectively automatically when you choose easy top-up as your method of payment. This means that once you are on one of the Options mentioned in table 1 and you are subscribed for easy top-up monthly or easy top-up bi-weekly your account will automatically be topped-up every 28 days or 14 days respectively and you will get extra data as described above. For more information on easy top-up kindly visit, [here](#).

** My Vodafone App Exclusive Offer: We are offering an additional 5GB to customers subscribing to Vodafone YU+ 2019 Option and choosing easy top-up as a method of payment, downloading My Vodafone App and successfully logging in to the App. successfully. This means that customers that complete all these steps will benefit from the My Vodafone App Exclusive Offer and will receive an extra 15GB over and above your YU+ benefits (instead of the extra 10GB that are provided when opting for easy top-up). This Vodafone App Exclusive Offer is valid from 1st October 2019 until 31st December 2019, unless extended further by us.

6.3. The benefits provided with each Option are valid for the duration of the Validity Period set out in Table 1 above, unless you top up with the same Top Up Trigger amount whilst your YU Option is still valid (see point 1 below). This means that there are two possible scenarios depending on the amount and time of your next Top Up

6.3.1. Top up with the same Top Up Trigger amount whilst your YU Option is still valid (see Validity Period in Table 1 above)

- a. Any remaining benefits will be carried forward and can be used during your next Validity Period
- b. Example: Day 1 you top-up €10 and you get YU 2019 which expires on Day 28. On Day 12 you top-up again with €10; this will trigger YU 2019 again with all its benefits, and you will also keep any unused data from your previous YU 2019 Option during your new Validity Period.

6.3.2. Topping up with different Top Up Trigger amount whilst your YU Option is still valid (see Validity Period in Table 1 above)

- a. The benefits provided with your 1st YU Option will remain valid and available until the expiry of its Validity Period; once its Validity Period expires any remaining benefits from the 1st Option will be lost. This means that upon such expiry, or in case you use all the remaining benefits from the 1st Option, you can start using the benefits provided with the 2nd Option.
- b. Example: Day 1 you top-up €10 and you get YU 2019 which expires on Day 28. On Day 12 you top-up again with €15 and YU+ 2019 is provided. Between Day 12 and Day 14 your options will accumulate. On Day 14 any remaining benefits from the YU 2019 Option will be removed and you will continue benefiting from the 2nd YU Option benefits.

6.4. Should the Validity Period of your YU Option expire any remaining unused benefits will be forfeited upon such expiration. For the avoidance of doubt, this does not apply to the Credit left in your account which will remain available. Upon the expiration of the Validity Period, you will receive an SMS notification whereby we inform you that the YU Option has expired and any unused benefits has therefore been lost.

6.5. Managing the family and friends numbers

6.5.1. To set up the family and friends numbers you can:

- a. Log in on Vodafone Website and go on Manage my Family and Friends
- OR
- b. By visiting one of our retail [stores](#)

6.5.2. Initial setting of your family and friends numbers is free. In the event that you change the family and friend after the first setting the numbers, an administrative fee of €2 applies.

6.6. Out of Bundle Rates

In case:

- a. your YU Option has expired; or
- b. you have consumed all the benefits provided with your YU Option; or
- c. you have signed up to YU 2019 Plan;

and you have not topped up with €10 or more to trigger another YU Option, the rates set out in Table 2 below shall apply. For the avoidance of any doubt, the rates set out in Table 2 apply also to any out of bundle usage, i.e. usage of services that are not included in the benefits provided with the YU Options (as stated in Table 1).



Table 2: Out of Bundle Rates

Out of Bundle Rates (Local and EU) *	1. Calls: 25c per minute.
	2. SMS: 2c per SMS.
	3. Data: 99c per 200MB valid for one (1) calendar day will be applicable. Any remaining unused MBs shall not be carried forward upon the expiration day time-window, for the avoidance of doubt it is valid from 00:00 to 23:59 of the same day when the charge is triggered. This Out of Bundle rate will commence once all the data allowance within the Plan is consumed and will continue to recur until a totality of 6.25GB. Any data above this limit will be charged at the rate of 2c/MB, unless you purchase an Add-On Bundle listed in Table 3 below.

* For the avoidance of any doubt the above rates apply for usage done towards any other local number (mobile and fixed), EU to other EU number (mobile and fixed) and also from EU towards Maltese numbers (mobile and fixed). These rates those not apply for international usage done from Malta towards EU or any other Zone. For such rates please refer to table 3 below.

6.7. International Rates

The below table applies for calls and SMSs from Malta towards other countries (Zones) that includes also EU (mobile and fixed lines):

Table 3: International Rates

Zone	Calls and Video Calls	SMS
Zone 1 EU	€0.22	€0.07
Zone 2 North Africa, USA, Canada and Australia*	€0.30	€0.23
Zone 3 Rest of World*	€0.35	€0.23
Zone 4 Satellite	€2.91	€0.23

*Additionally, a set up charge of €0.75 per call applies for International calls to Zone 2 and Zone 3.

6.8. You can monitor your usage by sending a blank SMS to 16290 from your mobile phone free of charge. You are hereby being advised that this only serves as guidance as it may not always be accurate. Therefore, should you exceed the data allowance provided with your Option; you will still be liable for all charges for out of bundle usage.

6.9. Roaming You can benefit from YU Option whilst roaming in the EU as described in in Table 1 above or from the YU 2019 Plans' Out of Bundle rates set out in Table 2. The EU roaming benefits provided with this Plan are subject to the Fair Use Policy in line with the EU Regulations further explained under Term 13.2 of General Terms and Conditions. Refer to Rates by Country for more information on charges when roaming outside of the EU.

7. How to benefit from one of the YU Options:

7.1. In order to benefit from YU Options, you need to:

7.1.1. Successfully sign up by using one of the methods described in term 7.2 below

7.1.2. Successfully top up your account with at least €10 or more.

7.2. How to sign up:

Sign up	Step 1: Joining the YU 2019 Plan By logging in to My Vodafone Account using Vodafone Website and successfully registering on the YU 2019 Plan. For the avoidance of
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any doubt to register, you would need to pass the age verification.

OR

Visiting one of our retail stores and presenting a valid identification documentation to confirm age validation.

OR

Sending a SMS to 16200 from the Mobile number you wish to subscribe, writing 'YU2019'

7.3. Upon signing up to YU 2019 Plan, we shall send you a verification SMS confirming your successful subscription. You will be automatically switched on to YU 2019 Plan upon such confirmation. In the event that the sign-up is done through the My Vodafone Web, upon passing the age verification step you will be automatically switched on to YU 2019 Plan and the YU 2019 Plan Opt-In is assigned upon such confirmation.

7.4. In the event that you use your mobile handset before receiving the SMS notification confirming your successful sign-up to YU 2019 Plan, you shall automatically be charged according to the plan you would be subscribed to prior to initiating the signing up.

7.5. Once you sign-up to the YU 2019 Plan the Out of Bundle rates set out in term 6 above shall apply.

7.6. Upon signing up to Vodafone YU Plan, you will automatically lose any unused benefits that you were benefitting from your previous plan.

8. How to benefit from one of the YU Options:

8.1. In order to benefit from one of the YU Options, you need to Successfully sign up to the YU 2019 Plan by using one of the methods described in term 7 above and successfully topping up your account with a credit equal to the Top Up Trigger of Option selected by you (refer to the Top Up Triggers listed in term 6.2 above).

Step 2: Signing-Up to one of the YU Options explained in Table 1 above

You can choose between one of the below options:

By logging in to My Vodafone Account using My Vodafone Web and sign up for YU 2019 or YU+ 2019 through the website

OR

Visit one of our retail stores

8.2. The YU Option benefits will be assigned once a successful top up is completed.

9. How to unsubscribe from YU Options: Options:

Unsubscribe | Send an SMS with 'STOPYU2019' to 16200

9.1. You may unsubscribe from YU 2019 Plan at any time. Unsubscribing from the YU 2019 Plan by sending the SMS text provided in this term, will automatically mean that you are opting-out of both the YU 2019 Plan and the YU Options. For the avoidance of any doubt, this is applicable for all Options. Upon successfully unsubscribing you will be placed on the Vodafone Base Plan subject to Vodafone Base Plan Terms and Conditions.

9.2. Should you subscribe to another prepaid or post-paid plan whilst benefiting from one of the YU Option any benefits provided with such Option will be forfeited as explained in term 6 above. Once opted in to the YU 2019 Plan, you may switch between the YU Options at any time depending on the top-up amount as explained in term 6.3 above and the benefits may remain valid as explained in term 6.3 above.

9.3. If you, whilst being subscribed to the YU 2019 Plan, decide to subscribe to any other prepaid plan offered by us or to any Top Up and Get plan or add-on bundle that is not compatible with the YU 2019 Plan, you shall automatically stop benefiting from the YU 2019 Plan and your YU Option and any unused benefits of such Option shall be lost.

10. Additional Add-On Bundles ('Add-Ons') available with YU Options (if applicable)

10.1. All charges deriving from these Add-On bundles are inclusive of VAT but exclude any other additional tax. For the full list of add-ons available with the YU options visit the [Bundles page](#)

11. General Information on this Plan

11.1. When you subscribe to this Plan, you are automatically accepting to adhere to these Specific Terms and Conditions.

11.2. We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these terms and conditions at any time (collectively the 'Modifications'), by giving you a 30 calendar days' prior written notice with the proposed amendments/alterations or stating the reason for the Modifications thereof. Should you disagree with the proposed Modifications during the 30-day time-period, you shall have the right to opt-out from your Tariff Plan by informing us of your decision to this effect without incurring any penalties for early termination of your Tariff Plan, as may be applicable. Your continued use of the service after the expiration of the 30-day time-period signifies your acceptance of any amendment.



11.3. From time to time we may modify the standard settings and/or features of your Plan to offer an additional value. Such changes might include increasing your data, voice or text allowances or improving your connectivity speeds. In case that such changes are approved and considered to be inherently beneficial by the Malta Communication Authority in accordance with applicable laws, we will inform you about the changes by giving you a 1-day prior notice and term 11.2 above will not apply.

11.4. If you are using a Blackberry® Easyphone, you need to subscribe to a Blackberry® license fee of €2, inclusive of VAT payable every 30 days. This license fee will allow you to access internet from your Blackberry device. To purchase the Blackberry® license fee, you must send a free SMS to 16200 with the word 'BB'. Upon purchasing the license fee, you shall automatically be charged €2 every 30 days, which amount will be deducted from your mobile credit. Should you wish to stop purchasing the Blackberry® license fee, you must send a free SMS to 16200 with the word 'STOPBB'.

11.5. You are advised to visit our website, send us an email on 247.mt@vodafone.com or visit one of our retail outlets, to purchase or learn more about this Plan and/or individual Options. Further support on prepaid plans is available at Vodafone.com.mt/support.

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